

RATES	
Service	Charge
On-Site (Your home or office) *per hour	\$ 60.00
Pickup & Drop Off	
• \$20 if more than 10 miles *Non-refundable	\$ 20.00
• \$10 if less than 10 miles *Non-refundable	\$ 10.00
• FREE if you drop off and pick up	FREE
Diagnostics	
• FREE if repair is authorized after the diagnoses	FREE
• \$50 if customer chooses not to authorize repair. (Due @ Pickup)	\$ 50.00
Password Recovery (Windows Login)	\$ 30.00
Tune-Up & Optimization	
• Optimize Start-Up • Clean Registry & Temp Files	\$ 120.00
• Remove Unwanted Programs/Trialware • Updates	
Virus Removal	
• Virus/Malware/Spyware/Adware	\$ 80.00
Install/Upgrade Microsoft OS ***	
• With CD/USB & Key	\$ 60.00
• Without CD/USB & Key	\$ 80.00
Update/Install/Configure Software/Drivers/Applications ***	\$ 60.00
Install, Upgrade or Replace Internal Components **	
GPU/CPU/MOBO/PSU/Etc	\$ 100.00
Install, Upgrade or Replace RAM/Hard Drives **	\$ 80.00
Data Retrieval - No guarantees	\$ 60.00
If no external media is provided, will supply for fee.	
Install & Configure Peripheral Devices *per device **	\$ 30.00
\$60 minimum if on-site	
Initial Install & Setup For NEW PC *up to 4 hours **	
• Setup new computer, add user accounts	\$ 120.00
• Hook up monitor, keyboard, mouse, speakers, printer	
Data Backup	
• Back up important files to external offline storage	\$ 60.00
** Does not include parts *** does not include software	